

Übersicht Service Codes

Support Pack Hardware

zum Schutz Ihres Fujitsu Produkts und zur
Gewährleistung eines reibungslosen IT-Betriebs



Server / Blade / Switch	PRIMERGY BX4xx CX4xx / CX6xx	PRIMERGY RX1xx/ SX1xx TX1xx	PRIMERGY RX2xx / RX3xx / BX9xx CX2xx / TX2xx / TX3xx	PRIMERGY RX47xx RX6xx	PRIMERGY Blade FC Switch	PRIMERGY Blade ETH Switch	PRIMEQUEST 2400 / 2800 / 3800
Service offering group	SV0	SV1	SV2	SV4	SV3	SV5	SVQ
Standard Garantie	3 Jahre on-site	1 Jahre on-site	3 Jahre on-site	3 Jahre on-site	3 Jahre on-site	3 Jahre on-site	3 Jahre on-site
SP 3J VO,9x5,NBD Az	FSP:GB3S20Z00CHSV0	FSP:GB3S20Z00CHSV1	FSP:GB3S20Z00CHSV2	FSP:GB3S20Z00CHSV4	FSP:GB3S20Z00CHSV3	FSP:GB3S20Z00CHSV5	FSP:GB3S20Z00CHSVQ
SP 3J VO,9x5,4h Az	FSP:GD3S60Z00CHSV0	FSP:GD3S60Z00CHSV1	FSP:GD3S60Z00CHSV2	FSP:GD3S60Z00CHSV4	FSP:GD3S60Z00CHSV3	FSP:GD3S60Z00CHSV5	FSP:GD3S60Z00CHSVQ
SP 3J VO,24x7,4h Az	FSP:GD3S63Z00CHSV0	FSP:GD3S63Z00CHSV1	FSP:GD3S63Z00CHSV2	FSP:GD3S63Z00CHSV4	FSP:GD3S63Z00CHSV3	FSP:GD3S63Z00CHSV5	FSP:GD3S63Z00CHSVQ
SP 4J VO,9x5	FSP:GB4S00Z00CHSV0	FSP:GB4S00Z00CHSV1	FSP:GB4S00Z00CHSV2	FSP:GB4S00Z00CHSV4	FSP:GB4S00Z00CHSV3	FSP:GB4S00Z00CHSV5	FSP:GB4S00Z00CHSVQ
SP 4J VO,9x5,NBD Az	FSP:GB4S20Z00CHSV0	FSP:GB4S20Z00CHSV1	FSP:GB4S20Z00CHSV2	FSP:GB4S20Z00CHSV4	FSP:GB4S20Z00CHSV3	FSP:GB4S20Z00CHSV5	FSP:GB4S20Z00CHSVQ
SP 4J VO,9x5,4h Az	FSP:GD4S60Z00CHSV0	FSP:GD4S60Z00CHSV1	FSP:GD4S60Z00CHSV2	FSP:GD4S60Z00CHSV4	FSP:GD4S60Z00CHSV3	FSP:GD4S60Z00CHSV5	FSP:GD4S60Z00CHSVQ
SP 4J VO,24x7,4h Az	FSP:GD4S63Z00CHSV0	FSP:GD4S63Z00CHSV1	FSP:GD4S63Z00CHSV2	FSP:GD4S63Z00CHSV4	FSP:GD4S63Z00CHSV3	FSP:GD4S63Z00CHSV5	FSP:GD4S63Z00CHSVQ
SP 5J VO,9x5	FSP:GB5S00Z00CHSV0	FSP:GB5S00Z00CHSV1	FSP:GB5S00Z00CHSV2	FSP:GB5S00Z00CHSV4	FSP:GB5S00Z00CHSV3	FSP:GB5S00Z00CHSV5	FSP:GB5S00Z00CHSVQ
SP 5J VO,9x5,NBD Az	FSP:GB5S20Z00CHSV0	FSP:GB5S20Z00CHSV1	FSP:GB5S20Z00CHSV2	FSP:GB5S20Z00CHSV4	FSP:GB5S20Z00CHSV3	FSP:GB5S20Z00CHSV5	FSP:GB5S20Z00CHSVQ
SP 5J VO,9x5,4h Az	FSP:GD5S60Z00CHSV0	FSP:GD5S60Z00CHSV1	FSP:GD5S60Z00CHSV2	FSP:GD5S60Z00CHSV4	FSP:GD5S60Z00CHSV3	FSP:GD5S60Z00CHSV5	FSP:GD5S60Z00CHSVQ
SP 5J VO,24x7,4h Az	FSP:GD5S63Z00CHSV0	FSP:GD5S63Z00CHSV1	FSP:GD5S63Z00CHSV2	FSP:GD5S63Z00CHSV4	FSP:GD5S63Z00CHSV3	FSP:GD5S63Z00CHSV5	FSP:GD5S63Z00CHSVQ
SP HDD Venwurf f. Garantie/Servicedauer		FSP:GSXA00Z00CHSV1	FSP:GSXA00Z00CHSV2	FSP:GSXA00Z00CHSV4	FSP:GSXA00Z00CHSV3	FSP:GSXA00Z00CHSV5	FSP:GSXA00Z00CHSVQ
prolongation 1 year vor Ort,9x5	FSP:GBTS00Z00CHSV0	FSP:GBTS00Z00CHSV1	FSP:GBTS00Z00CHSV2	FSP:GBTS00Z00CHSV4	FSP:GBTS00Z00CHSV3	FSP:GBTS00Z00CHSV5	FSP:GBTS00Z00CHSVQ
prolongation 1 year vor Ort,9x5,NBD Az	FSP:GBTS20Z00CHSV0	FSP:GBTS20Z00CHSV1	FSP:GBTS20Z00CHSV2	FSP:GBTS20Z00CHSV4	FSP:GBTS20Z00CHSV3	FSP:GBTS20Z00CHSV5	FSP:GBTS20Z00CHSVQ
prolongation 1 year vor Ort,9x5,4h Az	FSP:GDTS60Z00CHSV0	FSP:GDTS60Z00CHSV1	FSP:GDTS60Z00CHSV2	FSP:GDTS60Z00CHSV4	FSP:GDTS60Z00CHSV3	FSP:GDTS60Z00CHSV5	FSP:GDTS60Z00CHSVQ
prolongation 1 year vor Ort,24x7,4h Az	FSP:GDTS63Z00CHSV0	FSP:GDTS63Z00CHSV1	FSP:GDTS63Z00CHSV2	FSP:GDTS63Z00CHSV4	FSP:GDTS63Z00CHSV3	FSP:GDTS63Z00CHSV5	FSP:GDTS63Z00CHSVQ
Storage	ETERNUS Base AF2xx / DX2xx / DX60	ETERNUS Base DX6xx / JX / AF6xx	ETERNUS Base DX8xx	ETERNUS Extention DX / JX / AF SSD	ETERNUS Extention DX / JX HDD	ETERNUS LT20 Allround	ETERNUS LT40 / LT260 Advanced
Service offering group	ST3	ST4	ST5	ST1	ST2	ST6	ST7
Standard Garantie	3 Jahre on-site	3 Jahre on-site	3 Jahre on-site	3 Jahre on-site	3 Jahre on-site	1 Jahre on-site	1 Jahre on-site
SP 3J VO,9x5,NBD Az	FSP:GB3S20Z00CHST3	FSP:GB3S20Z00CHST4	FSP:GB3S20Z00CHST5	FSP:GB3S20Z00CHST1	FSP:GB3S20Z00CHST2	FSP:GB3S20Z00CHST6	FSP:GB3S20Z00CHST7
SP 3J VO,9x5,4h Az	FSP:GD3S60Z00CHST3	FSP:GD3S60Z00CHST4	FSP:GD3S60Z00CHST5	FSP:GD3S60Z00CHST1	FSP:GD3S60Z00CHST2	FSP:GD3S60Z00CHST6	FSP:GD3S60Z00CHST7
SP 3J VO,24x7,4h Az	FSP:GD3S63Z00CHST3	FSP:GD3S63Z00CHST4	FSP:GD3S63Z00CHST5	FSP:GD3S63Z00CHST1	FSP:GD3S63Z00CHST2	FSP:GD3S63Z00CHST6	FSP:GD3S63Z00CHST7
SP 4J VO,9x5	FSP:GB4S00Z00CHST3	FSP:GB4S00Z00CHST4	FSP:GB4S00Z00CHST5	FSP:GB4S00Z00CHST1	FSP:GB4S00Z00CHST2	FSP:GB4S00Z00CHST6	FSP:GB4S00Z00CHST7
SP 4J VO,9x5,NBD Az	FSP:GB4S20Z00CHST3	FSP:GB4S20Z00CHST4	FSP:GB4S20Z00CHST5	FSP:GB4S20Z00CHST1	FSP:GB4S20Z00CHST2	FSP:GB4S20Z00CHST6	FSP:GB4S20Z00CHST7
SP 4J VO,9x5,4h Az	FSP:GD4S60Z00CHST3	FSP:GD4S60Z00CHST4	FSP:GD4S60Z00CHST5	FSP:GD4S60Z00CHST1	FSP:GD4S60Z00CHST2	FSP:GD4S60Z00CHST6	FSP:GD4S60Z00CHST7
SP 4J VO,24x7,4h Az	FSP:GD4S63Z00CHST3	FSP:GD4S63Z00CHST4	FSP:GD4S63Z00CHST5	FSP:GD4S63Z00CHST1	FSP:GD4S63Z00CHST2	FSP:GD4S63Z00CHST6	FSP:GD4S63Z00CHST7
SP 5J VO,9x5	FSP:GB5S00Z00CHST3	FSP:GB5S00Z00CHST4	FSP:GB5S00Z00CHST5	FSP:GB5S00Z00CHST1	FSP:GB5S00Z00CHST2	FSP:GB5S00Z00CHST6	FSP:GB5S00Z00CHST7
SP 5J VO,9x5,NBD Az	FSP:GB5S20Z00CHST3	FSP:GB5S20Z00CHST4	FSP:GB5S20Z00CHST5	FSP:GB5S20Z00CHST1	FSP:GB5S20Z00CHST2	FSP:GB5S20Z00CHST6	FSP:GB5S20Z00CHST7
SP 5J VO,9x5,4h Az	FSP:GD5S60Z00CHST3	FSP:GD5S60Z00CHST4	FSP:GD5S60Z00CHST5	FSP:GD5S60Z00CHST1	FSP:GD5S60Z00CHST2	FSP:GD5S60Z00CHST6	FSP:GD5S60Z00CHST7
SP 5J VO,24x7,4h Az	FSP:GD5S63Z00CHST3	FSP:GD5S63Z00CHST4	FSP:GD5S63Z00CHST5	FSP:GD5S63Z00CHST1	FSP:GD5S63Z00CHST2	FSP:GD5S63Z00CHST6	FSP:GD5S63Z00CHST7
SP HDD Venwurf f. Garantie/Servicedauer	FSP:GSXA00Z00CHST3	FSP:GSXA00Z00CHST4	FSP:GSXA00Z00CHST5	FSP:GSXA00Z00CHST1	FSP:GSXA00Z00CHST2	FSP:GSXA00Z00CHST6	FSP:GSXA00Z00CHST7
prolongation 1 year vor Ort,9x5	FSP:GBTS00Z00CHST3	FSP:GBTS00Z00CHST4	FSP:GBTS00Z00CHST5	FSP:GBTS00Z00CHST1	FSP:GBTS00Z00CHST2	FSP:GBTS00Z00CHST6	FSP:GBTS00Z00CHST7
prolongation 1 year vor Ort,9x5,NBD Az	FSP:GBTS20Z00CHST3	FSP:GBTS20Z00CHST4	FSP:GBTS20Z00CHST5	FSP:GBTS20Z00CHST1	FSP:GBTS20Z00CHST2	FSP:GBTS20Z00CHST6	FSP:GBTS20Z00CHST7
prolongation 1 year vor Ort,9x5,4h Az	FSP:GDTS60Z00CHST3	FSP:GDTS60Z00CHST4	FSP:GDTS60Z00CHST5	FSP:GDTS60Z00CHST1	FSP:GDTS60Z00CHST2	FSP:GDTS60Z00CHST6	FSP:GDTS60Z00CHST7
prolongation 1 year vor Ort,24x7,4h Az	FSP:GDTS63Z00CHST3	FSP:GDTS63Z00CHST4	FSP:GDTS63Z00CHST5	FSP:GDTS63Z00CHST1	FSP:GDTS63Z00CHST2	FSP:GDTS63Z00CHST6	FSP:GDTS63Z00CHST7
Notebook / Tablet Thin Client / Workstation	LIFEBOOK U7xx / E7xx / E5xx	LIFEBOOK S9xx / T9xx / U9xx	STYLISTIC Qxx / Rxx	FUTRO Sxx / X9xx / K9xx / A3xx	FUTRO Z220	ESPRIMO 9er CELSIUS M7xx / H7xx / J5xx	ESPRIMO 5er & 7er
Service offering group	MB2	MB3	MB4	DT1	DT2	DT5	DT6
Standard Garantie	2 Jahre collect&return	2 Jahre collect&return	2 Jahre collect&return	2 Jahre collect&return	2 Jahre collect&return	3 Jahre on-site	1 Jahre on-site
SP 3J C&R,9x5	FSP:GB3C00Z00CHMB2	FSP:GB3C00Z00CHMB3	FSP:GB3C00Z00CHMB4	FSP:GB3C00Z00CHDT1	FSP:GB3C00Z00CHDT2		
SP 3J VO,9x5	FSP:GB3S00Z00CHMB2	FSP:GB3S00Z00CHMB3	FSP:GB3S00Z00CHMB4	FSP:GB3S00Z00CHMB4	FSP:GB3S00Z00CHMB4		FSP:GB3S00Z00CHDT6
SP 3J VO,9x5,NBD Az	FSP:GB3S20Z00CHMB2	FSP:GB3S20Z00CHMB3	FSP:GB3S20Z00CHMB4	FSP:GB3S20Z00CHMB4	FSP:GB3S20Z00CHMB4	FSP:GB3S20Z00CHDT5	FSP:GB3S20Z00CHDT6
SP 4J C&R,9x5	FSP:GB4C00Z00CHMB2	FSP:GB4C00Z00CHMB3	FSP:GB4C00Z00CHMB4	FSP:GB4C00Z00CHMB4	FSP:GB4C00Z00CHMB4		
SP 4J VO,9x5	FSP:GB4S00Z00CHMB2	FSP:GB4S00Z00CHMB3	FSP:GB4S00Z00CHMB4	FSP:GB4S00Z00CHMB4	FSP:GB4S00Z00CHMB4	FSP:GB4S00Z00CHDT5	FSP:GB4S00Z00CHDT6
SP 4J VO,9x5,NBD Az	FSP:GB4S20Z00CHMB2	FSP:GB4S20Z00CHMB3	FSP:GB4S20Z00CHMB4	FSP:GB4S20Z00CHMB4	FSP:GB4S20Z00CHMB4	FSP:GB4S20Z00CHDT5	FSP:GB4S20Z00CHDT6
SP 5J C&R,9x5	FSP:GB5C00Z00CHMB2	FSP:GB5C00Z00CHMB3	FSP:GB5C00Z00CHMB4	FSP:GB5C00Z00CHMB4	FSP:GB5C00Z00CHMB4		
SP 5J VO,9x5	FSP:GB5S00Z00CHMB2	FSP:GB5S00Z00CHMB3	FSP:GB5S00Z00CHMB4	FSP:GB5S00Z00CHMB4	FSP:GB5S00Z00CHMB4	FSP:GB5S00Z00CHDT5	FSP:GB5S00Z00CHDT6
SP 5J VO,9x5,NBD Az	FSP:GB5S20Z00CHMB2	FSP:GB5S20Z00CHMB3	FSP:GB5S20Z00CHMB4	FSP:GB5S20Z00CHMB4	FSP:GB5S20Z00CHMB4	FSP:GB5S20Z00CHDT5	FSP:GB5S20Z00CHDT6
SP HDD Venwurf f. Garantie/Servicedauer	FSP:GSXA00Z00CHMB2	FSP:GSXA00Z00CHMB3	FSP:GSXA00Z00CHMB4	FSP:GSXA00Z00CHMB4	FSP:GSXA00Z00CHMB4	FSP:GSXA00Z00CHDT5	FSP:GSXA00Z00CHDT6
prolongation 1 year vor Ort,C&R,9x5	FSP:GBTC00Z00CHMB2	FSP:GBTC00Z00CHMB3	FSP:GBTC00Z00CHMB4	FSP:GBTC00Z00CHMB4	FSP:GBTC00Z00CHMB4		
prolongation 1 year vor Ort,9x5	FSP:GBTS00Z00CHMB2	FSP:GBTS00Z00CHMB3	FSP:GBTS00Z00CHMB4	FSP:GBTS00Z00CHMB4	FSP:GBTS00Z00CHMB4	FSP:GBTS00Z00CHDT5	FSP:GBTS00Z00CHDT6
prolongation 1 year vor Ort,9x5,NBD Az	FSP:GBTS20Z00CHMB2	FSP:GBTS20Z00CHMB3	FSP:GBTS20Z00CHMB4	FSP:GBTS20Z00CHMB4	FSP:GBTS20Z00CHMB4	FSP:GBTS20Z00CHDT5	FSP:GBTS20Z00CHDT6

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Irrtümer und Fehler vorbehalten