



ROK 2019 Downgrade Anleitung

ACHTUNG: Dies gilt lediglich für Standard ROK und Datacenter

Step 1

- 1.1 Folgenden Link öffnen <https://ebiz3.mentormediacorp.com/HPEDGRCR/>
- 1.2 Auf «Request New Order» klicken



Step 2

- 2.1 Die kompletten Shipping Informationen eingeben
- 2.2 Mit «Next» weiter

Shipping Information

Please enter your shipping information.

Mandatory Fields *

Ship to Country *	SWITZERLAND	City *	Emmen
First Name *	ALSO	State	Please select State
Last Name *	Schweiz	Zip Code *	6032
Company *	ALSO Schweiz AG	Address 1 *	Meierhostrasse 5
Email Address *	eg-ch@also.com	Address 2	6032 Emmen
Phone Number *	0412661600		

NEXT

Step 3

3.1 Wählen zwischen «Downgrade Kit» oder «Replacement Recovery Media»

3.2 Certificate of Authenticity eingeben



3.3 Produktinformationen abfüllen und unten das benötigte Produkt auswählen

3.4 Auf «add to cart» klicken

Media Selection

Please choose required option *

Downgrade Kit (DVD Media + License Key)
 Replacement Recovery Media (DVD Media)

Certificate of Authenticity (COA) *

12321 21211 21212 12121 12121

[Where to find the COA no.](#)

Note: Pulldown options are not available if COA ID entry is missing.
Please select your existing product information.

Purchased Product *
Windows Server Standard Edition

Purchased Version *
2019

Preferred Language *
German

Preferred SKU# Version *
Please select SKU# Version
2012 R2
2016

Shopping Cart Summary

	COA	KIT PART NO	KIT CATEGORY	KIT VERSION	KIT LANGUAGE
DELETE	12321-21211-21212-12121-12121	871708-022	Windows Server Standard Edition	2012 R2	English, French, Italian, German, Spanish

ADD TO CART#

Step 4

4.1 Wenn keine weiteren benötigt werden auf «Use Existing COA» klicken

4.1 Wenn noch weitere benötigt werden auf «Add NEW COA» klicken

4.1 Zum Abbrechen auf «NO» klicken

✓ New Downgrade Kit Purchase

Do you wish to continue purchase new DG Kit?

Use Existing COA Add NEW COA NO

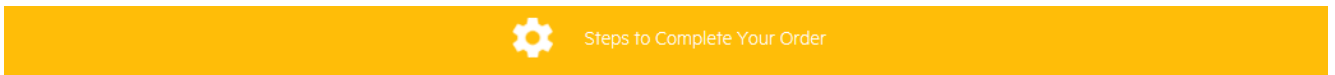
4.2 Auf «proceed to shipment» klicken

Shopping Cart Summary

	COA	KIT PART NO	KIT CATEGORY	KIT VERSION	KIT LANGUAGE
DELETE	12321-21211-21212-12121-12121	871708-022	Windows Server Standard Edition	2012 R2	English, French, Italian, German, Spanish

BACK PROCEED TO SHIPMENT

4.3 Auf «OK» klicken



Please read:

- You will receive a separate e-mail to the e-mail address you provided.
- E-mail will have instructions to submit a photo or scanned image of the Certificate of Authenticity (COA) label as "proof of purchase" to wtdowngrade@hpe.com. Your order will not be completed until the COA is validated by HPE.
- Please proceed to shipping page

OK

Step 5

5.1 Auf «I confirm» klicken

✓ IMPORTANT MESSAGE

Microsoft has recently announced new policies regarding Silicon support for Windows Server OS products, including those that are offered through 'downgrade' rights.
By placing a request for a Windows Server 2012 R2 Downgrade kit, you confirm that your HPE Server meets the Microsoft processor requirements, the details of which can be found at the following link: <https://go.microsoft.com/fwlink/?linkid=847781>.

PLEASE NOTE, for the deployed OS to be supported by Microsoft, your HPE Server must meet all processor requirements that are specified and listed for both the licensed product and the downgrade/down-edition (DG/DE) software.

This requirement applies both to customers who have purchased the Windows Server OEM license directly from HPE, or from an HPE Reseller or Partner. The Microsoft processor requirements are in addition to other hardware requirements for the Windows Server operating system products that are specified in the document located at [https://msdn.microsoft.com/library/windows/hardware/dn915086\(v=vs.85\).aspx](https://msdn.microsoft.com/library/windows/hardware/dn915086(v=vs.85).aspx).

Microsoft may update the processor requirements and the minimum hardware requirements for Windows Server operating system products as requirements

I confirm Decline

Step 6

6.1 Prüfen der Ship- & Bill to Adress

6.2 Shipping method wählen, Standard oder Express

6.3 Prüfen der Stückliste

6.4 Bestätigung der Terms and Conditions

6.5 Auf «Proceed» klicken

Order Request / Shipping Information / Media Selection / Shipping Mode

Shipping Mode

Please enter your order information.
Mandatory Fields *

SHIP TO ADDRESS	BILL TO ADDRESS
First Name* Eric	First Name*
Last Name* Weiler	Last Name*
Company* ALSO Schweiz AG	Company*
Address 1* Meierhostrasse 5	Address 1*
Address 2 6032 Emmen	Address 2
City* Emmen	City
State/Province Please select State	State/Province
Zip/Postal Code* 6032	Zip/Postal Code
Country/Territory* SWITZERLAND	Country/Territory*
Email* eric.weiler@also.com	Phone (Daytime)*
Verify Email* eric.weiler@also.com	Phone (Mobile)
Phone (Daytime)* 0412661000	
Phone (Mobile) 	

Same As Ship To Address

Please select your carrier
Postal Delivery: 7 to 14 days after the items leave the factory.
Express Delivery: 3 to 5 days after the items leave the factory.
All transit lead time will be measured when the product ships out from factory.

Shipping Method
 Standard Postal (Free of Delivery Charge)
 Express (There will be an expedited fee charge)

#	COA#	KIT PART NO.	KIT PART DESCRIPTION	PRICE/UNIT
1	12321-21211-21212-12121-12121	871708-022	Kit DVD WS12 R2 Std DG en/fr/it/de/es	\$0.00
Total Product Price:				\$0.00
Shipping/Handling:				\$0.00
Remote Area Surcharge:				\$0.00
Sales Tax / VAT / GST:				\$0.00
Total Order Cost:				\$0.00

Important Notice
Import duties and taxes are not included in the item price or shipping cost.
Buyers may be subject to estimated 0.00% of Duty and 8.00% of VAT charges for customs clearance. Customs taxes will vary according to ship to country.

Please read before proceeding

- The price shown does not include import duties and taxes.
- The Buyer is responsible for any applicable duties and taxes, and other import charges related to customs clearance in your home country, as per local regulations.
- Once you accept the order, you have agreed and acknowledged the responsibility for payment of all duties and taxes (including but not limited to VAT if applicable).
- No Cancellation and Refund will be allowed upon order confirmation.
- If your order is undeliverable, or if you refuse delivery of the order you have placed, you will still be responsible for payment of all duties and taxes. Shipping charges are non-refundable for undeliverable or refused shipment.
- If one or all of the provided Proof of Purchase (PoP) is not valid, the complete order will be cancelled. Customer will have to place a new order only for COAs for which Customer has valid PoP.

I have read and agreed to the Terms and Conditions.